### **APPENDIX I**

# USE CASE SPECIFICATIONS for SELECT CRUISES

Please refer to

Apperly, H., Hofman, R., Latchem, S., Maybank, B., McGibbon, B., Piper, D. and Simons, C.L. (2003) Service and Component-based Development: Using the Select Perspective and UML, Pearson Education.

where the Select Cruises case study is laid out on pages 167 to 205. The problem representation has been applied to the case study and a list of use cases with the resulting actions and data is as follows:

Use case: "make booking"

Actions:

confirmBooking

uses: BookingNumber, CruiseNumber, Membership Number, VoyageDate, Cost

requestMailing

uses: BookingNumber, MailRequestNumber, DateMailRequested

Use case: "send mailing"

Actions:

retrieveMailingList

uses: MailRequestNumber, DateMailRequested

printLetter

uses: MailRequestNumber, DateMailRequested, BookingNumber

recordMailingDate

uses: MailRequestNumber, DateMailRequested

Use case: "find quote"

Actions:

locateQuote

uses: QuoteNumber, BookingNumber, DateTransacted.

verifyReservation

uses: BookingNumber, DateTransacted

Use case: "make payment"

Actions:

verifyCreditCardDetails

uses: MembershipNumber, Name, CardType, CardHolderName, IssuingOrganisation, CardNumber, ValidFrom,

ExpiresEnd

transactOnLine

uses: BookingNumber, MembershipNumber, Name,

DateTransacted, TotalCost,

InvoiceNumber, DateBalancePaid,

CreditCardAuthorisationCode

retrieveAuthorisation

uses: BookingNumber, MembershipNumber, Name,

DateTransacted, Total Cost, InvoiceNumber,

DateBalancePaid, CreditCardAuthorisationCode

Use case: "find cruise"

Actions:

retrieve Cruise List

uses: CruiseNumber

retrievePassageList

uses: PassageNumber

### retrieveBerthDetails

uses: BerthNumber, BerthType, BerthDescription

### allocateBerthToCustomer

uses: BookingNumber, BerthNumber, BerthType,
BookingDate, DateBerthReserved, DateBerthBooked

# retrieveCruiseCost

uses: BookingNumber, BookingDate, CruiseNumber, Cost

Use case: "make inquiry"

Actions:

recordQuote

uses: QuoteNumber, BookingNumber,
RequiredNumberOfBerths,
TotalCost, Date Transacted

requestQuoteMailing

uses: MailRequestNumber, DateMailRequested

Use case: "find customer details"

Actions are:

locateCustomerRecord

uses: MembershipNumber, Name

recordPersonalDetails

uses: MembershipNumber, Name, Address, DayTelephone, EveningTelephone, DateOfBirth, SailingAbility

recordCruisePreferences

uses: MembershipNumber, Name, PreferredOcean, PreferredPassageNumber, PreferredSeason,

Use case: "send all mailings"

Actions:

sendBatchMailing

uses: MailRequestNumber,

DateMailRequested, NumberOfRequests,

CurrentRequest.

Use case: "maintain fleet information"

Actions:

RecordShipDetails

uses: ShipNumber, ShipName, NumberOfBerths, ShipDescription,

AddShip

uses: ShipNumber, ShipName, NumberOfBerths, ShipDescription, NumberOfShips

RemoveShip

uses: ShipNumber, Ship Name, NumberOfBerths,
ShipDescription, NumberOf Ships

AllocateShipToPassagE

uses: ShipNumber, PassageNumber, FromPortPassage,
ToPortPassage, NumberNights,
JoinDate, PassageCost, PassageDescription.

RecordBerthDetails

uses: BerthNumber, BerthType, BerthDescription.

AllocateBerthToShip

uses: BerthNumber, BerthType, BerthDescription, ShipNumber

Use case: "maintain cruise information"

Actions:

recordCruiseDetails

uses: CruiseNumber, Ocean, FromPortCruise,
ToPortCruise, CruiseDescription

recordPassageDetails

uses: CruiseNumber, PassageNumber, FromPortPassage,
ToPortPassage, NumberNights, JoinDate
PassageCost, PassageDescription

allocatePassageToCruise

uses: PassageNumber, CruiseNumber, FromPortCruise, ToPortCruise, CruiseDescription.

DATA used in the Select Cruises case study are:

BookingNumber

VoyageDate

Cost

MailRequestNumber

DateMailRequested

QuoteNumber

NumberOfBerths

**TotalCost** 

CruiseNumber

CardType

CardHolderName

IssuingOrganisation

CardNumber

ValidFrom

ExpiresEnd

DateTransacted

InvoiceNumber

DateBalancePaid

ccAuthorisationCode

FromPortCruise

**ToPortCruise** 

CruiseDescription

PassageNumber

FromPortPassage

ToPortPassage

NumberNights

JoinDate

PassageCost

PassageDescription

BerthNumber

BerthType

BerthDescription

MembershipNumber

DateBerthReserved

DateBerthBooked

BookingDate

Name

Address

DayTelephone

EveningTelephone

DateOfBirth

SailingAbility

PreferredOcean

PreferredPassageNumber

PreferredSeason

NumberOfRequests

CurrentRequest

Date Batch Mailing Requested

Date Batch Mailing Printed

ShipNumber

ShipName

# ShipDescription

the total number of elements are as follows:

Number of actions is: 30

Number of data is: 52

Number of uses is: 126