

**Student Perceptions of Staff in the Information Commons:  
A Survey at the University of Sheffield**

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Rachel Bickley graduated with a BA in English from the University of York and then worked as a Graduate Trainee at Leeds Metropolitan University Library. She completed her MA in Librarianship at the University of Sheffield in 2010 and is currently working as an Assistant Librarian at the University of the West of England in Bristol. She is also involved in supporting colleagues through the LIS New Professionals Network in the UK. Rachel Bickley can be contacted at [rachel.bickley@uwe.ac.uk](mailto:rachel.bickley@uwe.ac.uk)

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