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## **Intellectual Capital and its Determinants in Italian Listed Companies**

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#### **ABSTRACT**

**PURPOSE**: The purpose of the paper is to match the intellectual capital (IC) measurement methods and the reporting practices of a group of Italian listed firms, in order to examine potential convergence in practice. The study applies a holistic market-based approach, focused on the market-to-book ratio (MtB), to investigate the relationship between this ratio and potential determinants of the value of IC. Included in the determinants are intangible assets, as defined by IAS 38.

This paper contributes to the IC measurement research literature, examining the relationship between the market to book ratio and potential determinants of IC value (such as intangible assets, R&D expenses, goodwill, and so on) in order to examine whether part of the difference between market value and book value may be attributed to such determinants, recognizing that not all of the difference may be attributed to IC value. Thus, we wish to examine in an Italian context whether market value recognizes firms that invest more in IC assets by examining the relationship between the MtB ratio and factors that potentially explain the excess of market value over book value.

RESEARCH DESIGN AND METHODOLOGY: This paper employs The "market-capitalization approach" which measures IC value as the difference between the company's market capitalization and its book value, assuming that a positive firm IC value occurs where the MtB ratio is greater than unity. This study examines the relationship between MtB ratios and selected determinants drawn from the literature (Morariu, 2014; Goebel, 2015; Cheng and Liu, 2015). Our empirical study is conducted for a panel of 148 Italian companies listed on the Milan Stock Exchange at the end of 2013, and draws upon annual reports for the financial years 2009-2013. For completeness we estimate two types of regression models: a logistic panel regression and a Tobit model in which the dependent variable (the market to book ratio) is regressed against independent variables including total assets and individual intangible assets components, ROA, size, age, leverage, concentrated and family ownership, auditor type, and industry type. In the logistic regression model we employ a dichotomous dependent variable taking the value 1 if the market to book ratio is above 1, and the value 0 otherwise; while in the Tobit Model we employ a continuous dependent variable for the market to book ratio.

FINDINGS: The two models produce very interesting results, showing that in the Italian context the market-to-book ratio is a good predictor of IC value. The logistic regression analysis shows a significant positive association between the MtB ratio and total intangible assets, firm profitability (ROA) and using a Big 4 auditor; and it shows a significant negative relationship between the MtB ratio and firm age and firm size. The Tobit model (employed as a robustness check) indicates a significant negative association between the MtB ratio (continuous variable) and total intangible assets and leverage; and it shows a significant positive relationship between the MtB ratio and ROA, RD, Big 4 audit and firm size.

**IMPLICATIONS AND LIMITATIONS**: This study has some important implications for researchers, practitioners, and accounting standard setters. The annual reports of the sample companies show a significant overlap of intangible assets and IC value, and while structural capital and relational capital are largely visible, human capital is in general overlooked in the financial statements.

The limitations of this study are inherent in the research methodology and the market-to-book approach itself. First, it is difficult to find complete financial and governance firm data for the five-year period under investigation. Second, there exist some weaknesses in the MtB ratio itself as a proxy for IC value caused by factors such as the application of historic cost accounting and market value fluctuations due to other (non-modelled) environmental or economic factors

**KEYWORDS:** Intellectual capital value measures, determinants of intellectual capital value, Italian listed companies, intangible assets.

PAPER TYPE: Research

#### Intellectual Capital and its Determinants in Italian Listed Companies

## 1. Introduction

In the past few decades, the economy has moved from an industrial to a knowledge economy (Jahanian and Salehi, 2013). As a consequence, basic factors of production now no longer comprise only natural resources, capital and labor, but also intellectual capital (IC), in the form of knowledge, brands, competitive advantage, patents and trademarks, customer relationships, human capital, research and development, and so on (Roslender, 2000; Jahanian and Salehi, 2013). Seetharaman *et al.* (2002) and Cronje and Moolman (2013) highlight that the major part of market values for many firms lies in such intangible assets, with relatively little value associated with conventional tangible assets (Seetharaman *et al.*, 2002). Therefore, intellectual capital is becoming the preeminent resource for creating economic wealth in many firms, with the relative importance of tangible assets decreasing through time while the importance of intangible, knowledge-based assets increases (Luthy, 1998). Thus, in today's knowledge economy, the evaluation of companies by capital markets is not only limited to tangible production elements (Kuo-An Tseng *et al.*, 2015). Further, IC, commonly referred to as intangible assets, is now recognized as a strong driver of performance and market value (Wingren, 2004).

Despite the growing importance attributed to intangible assets, Lal Bhasin (2012) underlines the problem that the balance sheet does not take into account the intangible assets that drive a company's value and its growth prospects as, excepting some assets with specific legal rights (e.g. patents, trade marks, and R&D expenses) that may be recognized only when they are purchased, certain intangible assets are not identifiable (according to the definition of an asset in the international accounting standards framework). Thus, such assets may not be recognized in the balance sheet (Penman, 2009) as accounting assets, even though they are recognised by financial markets when arriving at the market value of a listed firm. Thus, according to the existing literature (Chen et. al, 2005; Edvinsson and Malone, 1997; Lev and Radhakrishnan, 2003; Lev and Zarowin, 1999; Lev 2001; Ruta, 2009; Yang and Lin, 2009), IC is considered to be the 'hidden value' that escapes the financial statements, and also the value that gives organizations a competitive advantage in the market place. In this regard, Chen et. al (2005) argue that the limitations on financial statements in explaining firm value underline the fact that the source of economic value is no longer the production of material goods, but the creation of intellectual capital.

Developing this point, Lal Bhasin (2012) finds that the market value of most listed firms is considerably higher than their book-value. The difference between the market value of a company and its book value is often attributed to the IC assets which are not recognised on the balance sheet (Brennan and Connell, 2000; Chaharbaghi and Cripps, 2006; Maditinos *et al.*, 2011). As a consequence, Lal Bhasin argues that the market value of a firm may be obtained summing the book value and the intellectual capital value of a firm, the latter including all intellectual capital components (Al-Hamadeen and Suwaidan, 2014). Hence, it is argued that there exists a positive relation between market value and the value of the intangible assets recognised on the balance sheet. Kok (2007) argues that one method for determining the value of intellectual (intangible) assets of a company is to compare its market to its book value by computing the market to book ratio.

In recent years, relatively few studies employ the market to book ratio (MtB) to estimate intellectual capital value (Kok 2007, Bramhandkar *et al.*, 2007, Goebel 2015; Kuo-An Tseng *et al.*, 2015), while other studies criticize the use of the MtB ratio (e.g. Chen *et al.*, 2005; Joshi *et al.*, 2010; Morariu, 2014; Goebel, 2015) and use different measures instead (e.g. the Value Added Intellectual Coefficient model – VAICTM, the Long-Run Value-To-Book – LRVTB, etc.). The literature criticizes the MtB ratio as a means of estimating IC value due to two main weaknesses in this measure: historic cost accounting and market value fluctuations (Brennan and Connell 2000; Dumay 2012; Goebel, 2015). The counter argument is that financial markets are more accurate in their valuation of companies, and that any excess valuation of a company over its book value will be the correct valuation of the company's intangible assets (Lal Bhasin, 2012).

However, consistent with Edvinsson and Malone (1997), Kok (2007), and Lal Bhasin (2012), we argue that IC is the 'invisible value' of a firm, thereby explaining a firm's market to book value. The aim of this paper is to investigate whether there is a relationship between the market to book ratio and potential determinants of IC value, such as (visible) intangible assets and a range of other factors.

In order to address our research question, we implement a market-capitalization method. Market Capitalization Methods (MCM) estimate the total value of intangible assets in financial terms. They measure intellectual capital as a whole, mostly through the difference between the market and book value (Sitar and Vasic, 2004). Within the MCM, there exist "holistic methods" which value the entirety of the intellectual capital of a company but do not provide any information on the value of its specific components. Moreover,

the market to book ratio (MtB) is easy to understand, quick to apply and fast to calculate by financial investors, even if the literature highlights that this method suffers from many disadvantages (Sitar and Vasic, 2004). The market capitalization methods assume that financial markets take into account IC value outside of the financial statements (e.g. Sveiby, 1997a; Goebel, 2015) by analyzing the statement of financial position and income statement (Penman, 2009). Consistent with this, the MtB ratio is used in this paper as an IC predictor under the MCA. The Market-to-Book Value method (Stewart, 1999) is more or less self-explanatory. The value of intellectual capital is estimated by calculating the difference between the market value of an organization and its book value, thereby making it easy to use and thus it is the preferred measure compared to other potential relationships between market and book value of a firm. Finally, according to Jurkzak (2008), Market Capitalization Methods attempts real valuation and may appear useful in many situations since they can give crude comparisons between companies, even where the market value reflects financial market fluctuations.

We conduct an empirical investigation using data drawn from a panel of 148 Italian companies listed on the Milan Stock Exchange at the end of 2013. We collect the annual reports of companies for the financial years 2009 to 2013. For completeness, we estimate two regression models: a *logistic regression model* and a *Tobit regression model* in which the dependent variable is the market to book ratio and the independent variables are potential determinants of IC value as identified in the financial statements.

The rest of the paper is organised as follows. Section 2 discusses the literature which relates intellectual capital to intangible assets, and section 3 provides an overview of the main methods for measuring intellectual capital in the recent literature. The paper goes on to develop the hypotheses relating to potential determinants of MtB in section 4 and the research methodology and sample selection in section 5. Finally, the results of our main model are discussed in section 6. Section 7 introduces the Tobit model and its associated results for the purposes of robustness, and section 8 concludes.

#### 2. A comparison of intellectual capital and intangible assets: a Literature review

Stewart (1997) notes that value creating knowledge resources are commonly referred to as intellectual capital. However, Lev *et al.* (2005, p.4) state that "there is no common definition of IC". Morariu (2014) highlights that the concept of IC is multi-faceted and means different things to different people, as it is defined and classified in various ways by researchers consistent with their different backgrounds and the varying perspectives they bring (Stanciu, 2008; Feleaga *et al.*, 2011; Morariu, 2011).

According to the European Union's *MERITUM project* guidelines produced by academics from European universities, intellectual assets include human capital, structural capital, and relational capital (Sveiby, 1997a). Human capital, is also defined as "the knowledge, competence, skill and experience that reside with employees and that go with them on their person when they return home" (Bozzolan *et al.* 2006, p.98), including such items as know-how, education, work-related knowledge and competence, aspects that are not storable in firm data bases, management and information systems, or in day-to-day processes.

Structural capital is the infrastructure that supports employees to create optimum performance, including the ability of the organization to reach the market, hardware, software, databases, organizational structure, patents, trademarks, and organizational ability to support employee productivity (Bontis, 2000). Bozzolan *et al.* (2006) argue that structural capital is internal capital which is protected as such knowledge stays within the firm even if the employees who contribute to generating it leave the company.

Serrat (2011) argues that relational or customer capital encompasses the formal and informal external relationships, including the information flows across and knowledge partnerships, that an organization creates with its clients, audiences, and partners to co-create products and services, expressed in terms of width (coverage), channels (distribution), depth (penetration), and attachment (loyalty).

IAS 38 (§8) defines intangible assets (IA) as "identifiable non-monetary assets without physical substance" focusing on their immateriality. The existing literature (Lev *et al.*, 2005; Yallwe and Buscemi, 2014) uses the terms IC and intangible assets interchangeably. However, the term intangibles assets itself may be somewhat unclear as it may be argued to denote intangible assets which are, or should be, recognized on the balance sheet (Skinner, 2008). On the other hand, some researchers refer to intangibles as all intangible resources (e.g. Lev, 2001; Villalonga, 2004), thus suggesting a term which is used synonymously with IC (Goebel, 2015). According to the guidelines for reporting on intangibles (MERITUM Project, 2002), the terms intangibles or intangible assets in a theoretical sense is the same as IC, while intangibles permitted to appear on the balance sheet include only those recognized as accounting assets in the (current) financial standards.

While identified by a much more specific definition, though rather banal from an economic viewpoint, IA are subject to much less detailed classification than the individual components of IC. While there exist many

frameworks for splitting IC components into different categories, International Accounting Standards (IAS 38) provide only a short list of separate intangibles classes in order to ensure balance sheet reliability.

Considering that companies frequently summarize all of their intangibles under a single heading on the balance sheet so that financial analysts can rely only upon the disclosure in the notes to the accounts in order to determine specific intangible assets, one might argue that the visibility of structural capital is dispersed through class 5, (comprising intellectual property, such as patents and copyrights), class 6 (whose items include research projects) and class 3 (computer software). Visibility of relational capital is, however, only partial as this category is reported under brands (class 1) and licenses and franchises (class 4), with the component of "customer loyalty", for instance, being absent. Human capital, the third fundamental category of the IC framework, is entirely ignored, at least in terms of the balance sheet (aside from occasionally mentioning training costs which are usually expensed as they are incurred).

## 3. A review of the literature on IC measurement: Market Capitalization Methods

The accounting and management research literature uses a variety of approaches to measure intellectual capital (e.g. Morariu, 2011; Gigante, 2013; Meihami *et al.*, 2014; Goebel, 2015). The first group of approaches is based on a "Scorecard Approach" which aims to describe (but not always measure the value of) intellectual capital with respect to a range of non-financial indicators and selected financial ratios to gauge specific intangible assets, reported by means of integrated scorecards or graphs. However, the approach does not measure the financial value of IC, at least at the firm level and has been developed into the following models: the Skandia Navigator (Edvinsson and Malone 1997); the Value Chain Scoreboard (Lev, 2001); the Balance Scorecard (Kaplan and Norton 1996); and the Intangible Assets Monitor (Sveiby, 1997b).

The second group of approaches is based on an "IC Expense-Investment Approach" (Goebel, 2015) that qualifies as IC investments some IC-related expenses, as reported in the income statement, that generate an excess return on assets (ROA), alternatively defined as "knowledge capital earnings" (Lev, 1999). Pulic (1998) proposes a "Value Added Intellectual Coefficient" (VAIC) which is based on the traditional concept of value added resulting from the sum of net income plus personnel expenses. Further, Morariu (2014) develops a variant of VAIC to capture the performance of IC and its components for a sample of Romanian companies. However, this approach produces some weak results (Williams, 2001; Nazari and Herremans, 2007; Kamath, 2008; Zéghal and Maaloul, 2010; Maditinos et al., 2011), and VAIC measurement has been criticized as irrelevant for IC valuation (Stahle et al., 2011). Another way of examining income statement items as IC investment is the "Organization Capital Approach", (Lev and Radhakrishnan, 2005; Lev et al., 2009), a measure which includes general administration and selling expenses.

The third group of approaches adopts an "Aggregate Components Approach" which aims to estimate the value of specific individual intangible assets, and then to derive the total aggregate value of IC. However, this approach is difficult to implement in practice as quantitative information on individual IC components is frequently incomplete or unreliable. Moreover, it ignores the holistic effect of the interaction of single IC elements on overall IC value (Mouritsen, 2009). As in the case of "IA Valuation" Sullivan (2000), some models attempt to investigate the contribution of individual intangible assets to a company's market value. The "Market Valuation Model" of Pantzalis and Park (2009) provides a way to relate human capital (measured as the ratio of total firm employees to total industry employees) to market value. However, among other limitations, the model does not consider two critical components of human capital: investment in the training and education of employees. Zanda et al. (1993), in an Italian study of Human Capital valuation models measures the capitalization of costs relating to training and education, as well as extraordinary losses incurred if "trained" employees leave the firm. Other models based on direct estimates of individual intangible assets include the following: Technology Broker (Brooking, 1996); Citation-Weighted Patents (Bontis, 1998); Inclusive Valuation Methodology (McPherson, 1998); The Value Explorer (Andriessen and Tiessen, 2000); Total Value Creation (Anderson and McLean, 2000); and Accounting For The Future (Nash, 1998).

The final group of approaches focuses on a "Market Capitalization Approach", which is based on the holistic effects of interactions between IC components which typically generate an overall value greater than the aggregate value of the individual estimates (Van der Meer-Kooistra and Zijlstra, 2001). The approach thus measures the value of a company's intellectual capital as the difference between the company's market capitalization and its book value. In other words, a positive IC value occurs where the market-to-book ratio is above unity (Stewart, 1997; Luthy, 1998).

The fact that accounting categories only partially align with IC terminology and, in particular, the near absence of human capital in conventional statements, gives rise to an immediate and distorting effect which leads to an imperfect match of IC and IA.

In practice, the balance sheets of listed companies which are IAS/IFRS compliant cannot report IC in its entirety due to the rigid rules imposed by IAS 38 (Forte *et al.*, 2013). In fact, Potito (2000) argues that the need for careful but significant development of generally accepted accounting principles for intangibles reporting is long overdue in the Italian context.

Instead, Penman (2009) argues that the poor visibility of intangible assets is not necessarily an obstacle to their study because IC investments, although only partially capitalized and/or invisible on the balance sheet, can generate higher earnings which can be detected in the income statement. A company's attitude to generating earnings at a rate higher than the "cost of capital" has been defined as "Sovrareddito" in the Italian accounting literature, and IC has been identified as the "source" of this position, which is related to the existence of a "goodwill" (Giunta, 2008). However, the efficiency of the MtB ratio as an indicator of IC value has been criticized by Brennan and Connell (2000) and Dumay (2012) who argue that disparity between the market and book value of a firm may be explained by other determinants, such as the distorting effect of the historic cost convention or simply by ordinary market value fluctuations. According to Stewart (1997) and Bontis (1998), the historic cost accounting distortion may be corrected using the ratio of market value over the replacement values of assets (Tobin q method), though this only partially corrects the distortion (Goebel, 2015). To address short-run market fluctuations in their distorting effect on IC value measurement, Goebel suggests the use of a "Long-Run Value-to-Book ratio" (LRVTB).

## 4. Hypothesis development and the potential determinants of IC value

This paper employs market capitalization methods (hereafter MCM) to IC that estimate the total value of intangible assets in financial terms. These methods measure intellectual capital as a whole, mostly through the difference between the market and book value (or its ratio). These methods are based on Edvinsson and Malone (1997), which define the intellectual value of a firm as the difference between a firm's market value and book value. However, conservative accounting practices 'imprison' firm investment in intellectual capital presented through the financial statements, resulting in the growing divergence between firm market and book values. In other words, the nature of the accounting principles may underestimate the IC value reported in the financial statements generating "invisible intangibles" (Lal Bashin, 2012). However, if financial markets are efficient, investors will place higher value on firms with greater intellectual capital (Riahi-Belkaoui, 2003; Firer and Williams, 2003). Thus, the difference between market and book value should be the IC value. Consistent with this, an indirect measure of IC value that is not reported in the financial statements may be a MtB ratio above 1 (i.e. market value exceeds book value). However, market values in excess of book values may not be entirely attributable to the value of IC (Goebel, 2015) as historical cost accounting and short-run market fluctuations might explain the difference between the two. Thus, IC is not the exclusive driver of the MtB ratio exceeding unity. This paper aims to test the proposition that there is a significant association between the MtB ratio exceeding unity and selected IC value determinants from the existing literature. According to this literature, then, we test whether intangible assets (that are more likely to incorporate intellectual capital) are potential determinants of IC value.

# 4.1. Intangible assets

The term 'intangibles' may denote intangible assets which are or should be recognized on the financial statements (Skinner, 2008) or all intangible resources (e.g. Lev, 2001; Villalonga, 2004). There is growing criticism that financial statements do not take into account those intangible assets that contribute to determining a company's value. However, accounting standards are designed mainly for measuring and reporting tangible assets, rather than generating the "invisible" financial statements, that is the value of intangibles that is not recognized on the financial statements. Consistent with Villalonga (2004), intangible resources are one of the main drivers of performance differences across firms. Thus, potential determinants of IC value may be found in IC information from the financial statements, even though the market capitalization methods assume that at least part of a firm's IC value depends on intangibles that are "invisible" as they are not reported in a company's accounts (given the conservatism of the accounting principles).

In sections 2 and 3, we compare IC and IA as follows: (1) intellectual capital is composed of intangibles; (2) several intangibles are not recognized as assets or are underestimated when recognized on the balance sheet and (3) the positive difference between market value and book value (that is, where MtB ratio exceeds unity) equals the value of intangibles recognized by market investors, which use other information from the financial statements (e.g. income statement) or from other sources, so that a company's profitability will be positively related to intangible investments. In other words, the market determines that the company's value is greater than its book value, and the principal driver of that difference is the presence of intellectual capital

components, which are not (yet) accounting assets. Given this argument, and consistent with Villalonga (2004), intangible resources are expected to have a positive impact on a firm' competitive advantage.

According to some authors, a MtB ratio greater than unity might represent a measure of IC value that the market derives from an analysis of financial data available on the balance sheet, including recognized intangible assets. Villalonga (2004) measures IC using R&D, advertising, and intangible assets recognized in the balance sheet, and finds these three elements to be important components for determining IC value. Edvinsson (1997) and Zambon (2003) argue that intangible assets are a component of intellectual capital and thus this relation will create overlap between the two concepts. Goebel (2015) measures IC value proxied as the long-run value to book value (LRVTB) and proposes a positive relationship between this measure and several determinants of IC value, including intangible assets. Rather than focusing on specific intangibles, Goebel's analysis focuses on the holistic effect of their interactions and synergies on a company's market value. While in Goebel's study, intangible assets do not exhibit a significant positive relationship with the dependent variable, the LRVTB ratio, the holistic market capitalization approach tested as a positive relation between the MtB ratio and total intangible assets might capture not only the holistic effect, but also capture how investors can ultimately overestimate intangible assets tradable on active markets (though reported at their simple cost of acquisition in order to adhere to prudence and conservatism conventions).

While the concept of the MtB ratio as a measure of IC value most accepted in the literature is that described above, there is an alternative interpretation of the relationship between the MtB ratio and intangible assets. One might observe a negative relationship, for example, when part of this hidden value emerges as "visible" assets, in instances such as a change in the recognition rules for accounting principles, a spontaneous change in accounting policies, or an acquisition of intangibles through a business combination (in this latter case, part of the acquisition cost could be assigned to, for example, a trademark previously generated by the acquired company). Moreover, a negative and significant relationship would support the hypothesis that investment in intangible assets significantly reduces the market to book ratio, as it reduces the gap between the market and the book value (invisible intangible assets become visible intangible assets).

Italian listed firms prepare their financial statements according to IAS/IFRS. According to IAS 1, firms may show only the total figure for intangible assets. However, if we go to the Notes, the AIDA Database provides details for all items included within this broader category. Therefore, we are able to measure intangible assets in terms of four variables: (i) the total of intangible assets (*TINT*), which includes all intangible assets recognized on the balance sheet according to IAS/IFRS; (ii) goodwill (*GOODW*); (iii) the value of patents and trademarks (*PAT*) recognized on the balance sheet, an item that is related to the structural component of IC; and (iv) the value of research and development expenses (*RD*) recognized in the balance sheet. Consistent with the existing literature (Edvinsson and Malone, 1997; Kok, 2007; Lal Bhasin, 2012) and the two potential competing explanations of the relationship between the MtB ratio and the value of the intangible assets, we propose the following non-directional hypotheses:

H1a: IC value is associated with recognized (visible) intangible assets.

H1b: IC value is associated with recognized goodwill.

H1c: IC value is associated with recognized patents and trademarks.

H1d: IC value is associated with recognized research and development expenses.

#### 4.2. Firm size

In the intellectual capital disclosure literature, existing studies typically find a significant positive relationship between intellectual capital disclosure and firm size (Bozzalan *et al.*, 2003; Guthrie *et al.*, 2006; Oliveira *et al.*, 2006) with the exception of the studies of William (2001) and Bukh *et al.* (2005) who find no relationship. Goebel (2015) argues that larger firms are likely to be more complex and thus subject to greater demand for information for internal and external reporting purposes. However, there is a paucity of research on the effect of company size on IC value in the IC literature. Lev (2001) notes the advantage of economies of scale in the effect of size on R&D and the creation of favorable networks. Moreover, Youndt *et al.* (2004) suggest that company size may exert a positive influence on IC value due to advantageous access of larger firms to resources and to market power. They find a positive though insignificant influence of company size on IC value. Reed *et al.* (2006) find a significant positive effect of size on IC value in both retail and commercial banks. Goebel (2015) hypothesizes a positive relationship between LRVTB and firm size, though in her study she finds a significant negative relationship, explaining that the creation of IC value is more difficult with increasing size and complex firm structures. Consistent with the existing literature, we propose the following hypothesis:

H2: IC value is positively associated with company size.

#### 4.3. Auditor type

Auditors play an important role in the presentation of information in the financial statements. According to Wallace *et al.* (1994), auditor size can influence the content of the financial statements prepared by firms as (high-quality) auditors (e.g. Big 4 audit companies) can encourage companies to disclose more information. Moreover, an auditor may want to preserve their reputation, develop their expertise and ensure that they retain their clients. Thus, it is arguable that those companies with a Big 4 auditor disclose more intellectual capital information compared to companies with non-Big 4 auditors. Giner (1997) finds evidence of a relationship between auditor type and the extent of information disclosed. However, Wallace *et al.* (1994) and Depoers (1997) reject this hypothesis. Rahim *et al.* (2011) in their study of Malaysian listed firms, find that auditor type does not exhibit a significant association with intellectual capital disclosure. Finally, Whiting *et al.* (2011) demonstrate that companies using Big Four auditing firms give more extensive intellectual capital disclosure than those without Big Four auditors. Thus, we thus propose the following hypothesis:

H3: IC value is greater when a firm engages a Big 4 audit company to conduct its financial auditing.

## 4.4. Firm profitability

Reed *et al.* (2006) and Youndt *et al.* (2004) find evidence that higher IC leads to higher competitive advantage and thus corporate performance. Consistent with the existing literature, we measure profitability in terms of return on assets (*ROA*), and propose the following hypothesis:

H4: IC value is positively associated with firm profitability.

## 4.5. Corporate governance

Prior studies in corporate governance examine the association between corporate governance mechanisms and earnings management activities (e.g. Warfield *et al.*, 1995; Klein, 2002), agency costs (e.g. Peasnell *et al.*, 2000; Yeo *et al.*, 2002), and company performance (e.g. Gunasekarage *et al.*, 2007). This literature shows that good governance practices through ownership structure promote corporate accountability and strengthen IC performance. The effect of ownership concentration on IC value is developed conceptually by Keenan and Aggestam (2001), though with some uncertainty regarding the precise nature of the relation, and is subsequently tested by Goebel (2015). We might argue that high ownership concentration along with stable block holdings can lead to a conservative approach with less emphasis on innovative strategies. Conversely, low concentration may weaken the implementation of appropriate IC investment strategies. Goebel does not specify an expected direction in her study, though finds no evidence of ownership influencing IC value. Thus, we propose the following open hypothesis:

H5a: IC value is associated with ownership concentration.

Moreover, family controlled companies may perform better than non-family controlled companies because of lower agency costs (e.g. Maury, 2006; Villalonga and Amit, 2006). The literature (e.g. Ali *et al.*, 2007) also highlights that family firms are more likely to monitor firm management, have good knowledge of their business activities, and tend to have a longer investment view than non-family companies. Thus, it is argued that family ownership is related to family performance (the alignment effect in agency theory). On the other hand, the literature also suggests that the controlling owner in family firms may extract wealth for private benefits (e.g. Claessens *et al.*, 2002; Villalonga and Amit, 2006), thus focusing on the 'entrenchment effect'. In particular, when family ownership increases and the owners gain the full control, Norman and Mohamat (2011) argue that there is a tendency for the owner to generate their own benefits at the expense of the minority shareholders. They find a significant negative association between family ownership and IC performance (VAIC<sup>TM</sup>) for Malaysian listed firms. This finding suggests that highly concentrated family ownership has a negative impact on IC value because of the opportunistic behavior of families in pursuing their goals at the expense of the minority shareholders. Thus, due to the competing alignment or entrenchment effects (Wang, 2006) to explain the influence of family ownership on IC value, we propose the following open hypothesis:

H5b: IC value is associated with family ownership.

We adopt two measures of corporate governance in our models. First, we analyze the level of ownership concentration by controlling stakeholders. The variable *DOWNER* takes a value of 1 if shareholders control at

least 50% of the voting rights, and 0 otherwise. The variable *DFAM* assumes a value of 1 if at least 50% of the voting rights or outstanding shares are held by a family block holder, and 0 otherwise.

## 4.6. Control variables

We introduce a range of control variables in our models. Firm age (*AGE*) recognizes the fact that companies develop IC value over time in an cumulative manner (Nahapiet and Ghoshal, 1998), though evidence on the relationship between firm age and IC value is mixed. Reed *et al.* (2006) find that firm age has a significant positive influence on IC value in retail banks, but not in commercial banks. Goebel (2015) finds a significant negative relation between firm age and IC value. However, Youndt *et al.* (2004) find no influence of firm age on IC value. Thus, on balance we expect a positive relation between IC value and firm age.

Lenders to the firm may are often influential stakeholders. As the debt to total assets ratio increases, lenders gain greater influence on the firm's management, driving them to accelerate investment in IC (Keenan and Aggestam, 2001; Goebel, 2015). This may be particularly true for insider governance systems, prevalent in countries such as Germany and Japan, as discussed by Dignam and Galanis (2009) and Goebel (2015). While lenders may not have such strong influence in Italian companies, the influence is still potentially important. In Italy, it is mainly small and medium-sized firms that are affected by the influence of lenders, and in particular banks. Therefore, we expect a positive relation between leverage (*LEV*) and IC value.

Finally, we control for the influence of industry sector membership (*IND*) on IC value. Intellectual capital and intangible assets may be more important in those industry sectors characterized by competitive advantage generated by protected knowledge and significant capital investment in R&D. Firms operating in knowledge intensive business services (KIBS) sectors such as media, pharmaceuticals, or other technological sectors are more capital-intensive compared to those in traditional industries (TI). The relationship between IC and intangible assets has been investigated for pharmaceutical companies by Boekestein (2006) who shows that the majority of companies specify intangible assets and that a considerable overlap occurs with intellectual capital. Intangible assets may contribute substantially to a company's assets. However, a clear relation between intangible assets and company performance could not be established. Goebel (2015) finds no relation between knowledge-based industry sector membership and IC value. The variable *IND* takes a value of 1 if a firm belongs to a KIBS sector, and 0 otherwise. Consistent with the existing literature, we do not specify the expected direction for this relation.

## 5. Research methodology and sample selection

## 5.1. Sample selection

Our study sample includes all Italian companies listed on the Electronic Market of the Milan Stock Exchange for which we collect individual annual reports for the financial years 2009 to 2013. We start from 2009 in order to avoid the effect of financial crisis on firm market value. Accounting, financial market and corporate governance data are collected from the *Bureau van Dijk AIDA Database*. We collect 232 companies, representing all Italian listed firms on the Italian Stock Exchange (ISE) in 2009. The latest data available at the time of collection are for the year 2013. From this population we remove those firms that were delisted from the database due to mergers, acquisitions, bankruptcy, missing data, or firms conducting an IPO during the period. Thus, from the population we remove 22 firms listed in 2010 or later. We also remove 19 firms for the year 2009 across our balanced sample where neither the *AIDA Database* nor the Italian Stock Exchange website provides market values. Finally, there are missing data issues with regard to key financial and/or corporate governance data for 43 further firms which we thus remove from our sample. We arrive at a final balanced panel of 148 Italian listed firms for the period 2009 to 2013, giving a total of 740 firm-year observations, as shown in Table 1. Restricting our sample to those firms which survived for five consecutive years ensures that our model findings are not driven by changes in sample composition over time.

#### [Insert Table 1 here]

Table 2 classifies firms according to the two-digit Italian ATECO code. Furthermore, complying with Morariu (2014), industry sectors are classified into either traditional industries (TI) or knowledge intensive business services (KIBS) industries. We include in KIBS firms belonging to the financial and assurance, chemical, healthcare and pharmaceutical, media, telecommunications and technology sectors. We assume that those firms classified as such invest more in developing competencies, human capital and intellectual property. We note that 44 out of 148 firms in the sample (29.73%) are knowledge intensive firms (KIBS), while 104 firms out of 148 firms (70.27%) are from traditional industries (TI).

#### [Insert Table 2 here]

## 5.2. Logistic regression model

We estimate the logistic regression model given in Equation 1, where the dependent variable DMTB is defined as a dichotomous variable which equals 1 if the market to book ratio exceeds unity (where market value exceeds book value), and 0 if it is less than 1. The market to book ratio measure implicitly assumes that a company's worth (the sum of tangible and intangible assets) is gauged by its market value, that is, the market price per share of common stock multiplied by the number of shares outstanding. The difference between the market value and the book value of the firm provides an approximate gauge of the intellectual capital that is part of total firm worth (but does not appear on the balance sheet). In this model we use a dummy variable in order to reduce the high variability in the MtB ratio. Panel D of Table 5 shows that 50.9% of firms have a MtB ratio below 1 for one or more years, while 49.1% have a MtB ratio above 1. In order to overcome this limitation in the dependent variable, we also run a robustness test as explained in section 5.3.

$$\begin{aligned} Prob(DMTB = 1) &= \alpha_{i,t} + \beta_{1}TINT_{i,t} + \beta_{2}GOODW_{i,t} + \beta_{3}PAT_{i,t} + \beta_{4}RD_{i,t} + \beta_{5}SIZE_{i,t} + \beta_{6}DAUDIT_{i,t} \\ &+ \beta_{7}ROA_{i,t} + \beta_{8}DOWNER_{i,t} + \beta_{9}DFAM_{i,t} + \beta_{10}AGE_{i,t} + \beta_{11}LEV_{i,t} + \beta_{12}IND_{i,t} + \varepsilon_{i,t} \end{aligned} \tag{1}$$

Where: DMTB = dichotomous market to book ratio dependent variable; TINT = total intangible assets; GOODW = goodwill recognized in the balance sheet; PAT = patent and trademark expenditure recognized on the balance sheet; RD = research and development expenditures (recognized and complying with IAS/IFRS); SIZE = natural logarithm of total assets; DAUDIT = auditor type dummy; ROA = return on assets ratio; DOWNER = ownership concentration dummy; DFAM = family ownership concentration dummy; AGE = natural logarithm of firm age; LEV = leverage ratio; IND = industry type dummy; and  $\varepsilon$  = model error term.

Table 3 provides definitions for the model independent variables, a summary of the coefficient signs expected from theory, and our hypotheses.

## [Insert Table 3 here]

# 5.3. Tobit model

In our second model, we attempt to model the market to book ratio as a *continuous* rather than a dichotomous variable using a Tobit regression as given in Equation 2 with the dependent (*MTB*) and the scale-related independent variables (*TINT*, *GOODW*, *PAT*, *RD*, *SIZE* and *AGE*) all Winsorized at the 99% level. The Winsorization reduces the effect of any outliers on the model results. In this model the dependent variable is the MtB ratio.

$$MTB_{i,t} = \alpha_{i,t} + \beta_{1}TINT_{i,t} + \beta_{2}GOODW_{i,t} + \beta_{3}PAT_{i,t} + \beta_{4}RD_{i,t} + \beta_{5}SIZE_{i,t} + \beta_{6}DAUDIT_{i,t} + \beta_{7}ROA_{i,t} + \beta_{8}DOWNER_{i,t} + \beta_{9}DFAM_{i,t} + \beta_{10}AGE_{i,t} + \beta_{11}LEV_{i,t} + \beta_{12}IND_{i,t} + \varepsilon_{i,t}$$
(2)

Where: MTB = market to book ratio; TINT = total intangible assets; GOODW = goodwill recognized in the balance sheet; PAT = patent and trade mark expenditure recognized on the balance sheet; RD = research and development expenditures (recognized and complying with IAS/IFRS); SIZE = natural logarithm of total assets; DAUDIT = auditor type dummy variable; ROA = return on assets ratio variable; DOWNER = ownership concentration dummy; DFAM = family ownership concentration dummy; AGE = natural logarithm of firm age; LEV = leverage ratio; IND = industry type dummy; and  $\varepsilon$  = model error term.

## 6. Results

## 6.1. Model variable descriptive statistics

Tables 4 and 5 report the descriptive statistics for the continuous and dummy variables, respectively, for our sample. In each table, panel A show statistics for the full sample of 148 firms across the five years, panel B refers to firms with a market to book ratio over 1 in one or more years, whereas panel C refers to firms with a market to book ratio less than 1 in one or more years. As a consequence, as the market to book ratio varies through time, we may find that a firm is classified in Panel B for one or more years, and then in panel C for the

remaining years, for example. Panel B includes 363 firms while Panel C includes 377 firms. This finding suggests that across the five years of our sample, firms observed movement in market to book value.

# [Insert Tables 4 and 5 here]

In this paper we follow a (holistic) market-based approach that assumes that financial markets incorporate IC value beyond the financial statements (Sveiby, 1997; Goebel, 2015). Thus, we commence our analysis by examining the factors that may explain the surplus of market value over book value (when we use a dummy dependent variable). Panel A in both Tables 4 and 5 shows descriptive statistics for the overall sample. However, in order to compare firms with a MtB ratio over 1 and those with a MtB ratio less than 1, we comment only on panels B and C. We follow the order of the variables given in the hypothesis development section when discussing the characteristics of those variables.

Table 4 shows that the natural logarithm of firm age (AGE Ln) for the firms in Panel B with MtB exceeding 1 is, on average, 3.153 (23.4 years old), while the firm age for those firms with a MtB ratio less than 1 (Panel C) is, on average, 3.475 (32.3 years old). This finding suggests that, on average, younger firms have a higher market to book ratio than older firms. Panel C also shows that firms with a MtB ratio less than 1 are more highly leveraged than firms with a MtB ratio over 1, with leverage ratios of 26.10% and 25.4%, respectively.

Table 5 shows that 58.4% of the firms in Panel B (MtB over 1) have close ownership concentration (*DOWNER*), while only 53.8% of the firms in Panel C have close ownership. Thus, higher ownership concentration increases the probability of firms having a market to book ratio over 1. The Table also shows that 26.2% of Panel B firms have high family ownership concentration (*DFAM*), that is, control by a family of at least 50% of the voting rights in the firm. In comparison, only 18.6% of the firms in Panel C have high family ownership concentration. This finding suggests that the higher is family ownership concentration, the higher the probability of enjoying a market to book ratio over 1.

Table 4 shows that firms in Panel B (MtB over 1) have a total intangible assets ratio (total intangible assets scaled by total assets, *TINT*) which is higher than the ratio for firms in Panel C (MtB less than 1), with ratios of 8.1% and 5.7%, respectively. These findings suggest that firms with higher total intangible assets are more likely to enjoy a market to book ratio exceeding 1. Further, the AIDA Database provides details of the components of total intangible assets which existing studies (e.g. Goebel, 2015) relate to the IC value. Table 4 shows that firms in Panel B have a goodwill ratio (*GOODW*), a patents and trademarks expenses rate (*PAT*), and a research and development expenses rate (*RD*), recognized according to IAS/IFRS, of 3.7%, 0.8%, and 0.3%, respectively, compared to 2.6%, 0.5%, and 0.2% for firms in panel C. These findings suggest that the main component of total intangible assets is goodwill. Thus, consistent with the *TINT* variable, higher goodwill, patents and trademarks, and research and development expenses tend to increase the probability of a firm enjoying a market to book ratio over 1.

Surprisingly, Table 4 shows that firms with MtB over 1 are marginally smaller in size (*SIZE*) than firms with MtB less than 1, with a natural logarithm of total assets of 12.562 and 12.927, respectively. These findings suggest that financial markets perceive size as a firm complexity issue. As concerns firm profitability, the Table shows that on average firms in Panel B (MtB over 1) have a profitability ratio, measured by ROA (*ROA*), which is higher than firms in panel C (MtB less than 1), with an ROA of -0.7% and -1.6%, respectively. However, while it is noted that in each case *ROA* is negative, a higher profitability still increases the probability of firm MtB exceeding 1.

Table 5 shows that a Big 4 audit company (*DAUDIT*) audits 89.8% of the firms in panel B (MtB exceeding 1), while 84.6% of firms in panel C (MtB less than 1) are audited by such an auditor. Thus, engaging a Big 4 audit company increases the probability of firm MtB exceeding 1. The Table also shows that membership of KIBS industries on average increases the probability of a firm enjoying a market to book ratio over 1. The frequency of firms belonging to KIBS industries is 32% for firms in panel B and 27.6% for firms in panel C.

Table 6 presents a Pearson correlation matrix for our model variables. Significance probabilities are shown in parentheses after each correlation coefficient. The correlation is computed for the entire sample for each variable. We find a significant positive correlation at the 1% level between the dependent (*DMTB*) and the explanatory variable *DFAM* (0.091), and a significant negative correlation at 1% level between the dependent and the variables *SIZE* (-0.108) and *AGE* (-0.199). We also find a significant positive correlation at the 5% level between the dependent (*DMTB*) and the variables *AUDIT* (0.078) and *TINT* (0.095). These findings suggest that family ownership concentration, engaging a Big 4 audit company for financial auditing, and the size of total intangible assets exert influence upon firms enjoying a market to book over 1. Firm size and firm age have a negative influence on the market to book ratio exceeding 1. Across the independent variables, we find a significant positive relation at the 5% level between goodwill, patents and trademarks, and firm industry type.

Thus, KIBS firms typically recognize goodwill which suggests that such firms are more likely to be involved in business combinations, as goodwill, under IFRS 3, may be only recognized in this circumstance in the financial statements. Moreover, we find a significant positive correlation at the 5% level between total intangible assets and both goodwill (0.698) and patents and trademarks (0.300). These findings merely confirm that both goodwill and patents and trademarks are key components of total intangible assets.

#### [Insert Table 6 here]

## 6.2. Logistic regression model results (model 1)

Table 7 presents the results of model 1, a logistic regression model that seeks to explain why certain firms enjoy a market value higher than their book value. The dependent variable is the market to book ratio (*DMTB*), where 1 represents a firm with a market to book ratio over 1, and 0 represents a firm with a market to book ratio less than 1. Because of the presence of some time-invariant dummy independent variables, we estimate two logistic regression models. First, we run a logistic regression using fixed effects but find that the time invariant variables are removed from the regression model in the estimation process. Second, we run a logistic regression with random effects and conduct the Hausman test, finding that the random effects is more efficient than the fixed effects model as the Chi-Square is insignificant (Prob>Chi² = 0.530).

## [Insert Table 7 here]

The coefficient for total intangible assets (TINT) is positive and significant at the 10% level. This finding is not consistent with Goebel (2015), who finds an insignificant association between total intangible asset value and IC. This finding may be explained by the fact that intellectual capital is a sum of all intangible assets, including knowledge (part of human capital), structural capital, relational capital, organizational capital, internal capital, and external capital. This knowledge is considered the most important production factor influencing the value of an organization (Bontis et al., 1999). Thus, increasing investment in (disclosed) intangible assets tends to increase the market to book ratio. This finding suggests that higher market values may reflect the holistic effect jointly generated by individual IC components. Alternatively, the result may suggest an indirect recognition of the impact on market valuations of "human capital" which is not represented on balance sheet. Thus, in this model, hypothesis H1a is supported by our findings to the extent that total intangibles are significant. The coefficient of the variable size (SIZE) is negative, contrary to expectations, and is significant at the 1% level. Thus, increasing firm size tends to reduce the market to book ratio, consistent with Goebel's (2015) study. Firm size, a proxy for firm complexity, reduces the market to book ratio and so the organizational weaknesses of larger firms negatively affect the implementation of investment in IC, as well as the efficiency of utilizing them to achieve both competitive advantage and profitability. Thus hypothesis H2 is not supported by our findings.

The coefficient of the *AUDIT* variable is positive, consistent with expectations, and significant at the 5% level. This result may be explained by the fact that those companies with a Big 4 auditor disclose more intellectual capital information through the financial statements (the holistic approach) compared to companies with non-Big 4 auditors. This finding also suggests that, in terms of investor perceptions, a market to book ratio over 1, and thus a greater underestimation of asset values, is the result of a more restrictive classification of intangibles which might be capitalized. Thus, hypothesis H3 is supported in our findings.

The coefficient of *ROA* is positive, consistent with expectations, and significant at the 5% level and thus increasing firm profitability tends to increase the market to book ratio, consistent with Reed *et al.* (2006), Youndt *et al.* (2004) and Morariu (2014). Moreover this result suggests that markets pay close attention to the cash generating ability of firms and to their profitability, but above all to investors who are focused on a company's ability to generate positive income (decision usefulness approach). Thus our results appear to confirm the market's focus upon how efficient the management is at employing assets to generate earnings (Maditinos *et al.*, 2011). Finally, our results suggests that a firm with higher IC performance enjoys higher profitability and thus higher productivity (Edvinsson and Malone, 1997; Morariu, 2014). Thus, hypothesis H4 is supported by our findings.

The ownership concentration variable (*DOWNER*) has a negative coefficient, which is inconsistent with expectations, though it is not significant. Thus, we do not find evidence to support hypothesis H5a. According to Keenan and Aggestam (2005), this finding may be explained by firm ownership and governance with insufficient expertise in managing intellectual capital, and which may not properly execute fiduciary responsibility for directing the leverage of a firm's intellectual capital. As a consequence, from a market perspective, the result may be poor governance and faulty execution of responsibility for creating and

employing intellectual capital to transform the financial and physical capital of the firm. The sign of the coefficient *DFAM* is positive, consistent with expectations, though is not significant. Thus, consistent with Goebel (2015), hypothesis H5b is not supported in our findings. The positive sign of *DFAM*, however, may be also explained by the fact that a firm, when owned and managed by a family, benefits from a natural alignment between management and shareholder interests in order to create value in the long run to ensure the survival of the firm across generations (Wang, 2006; Cascino *et al.*, 2010).

We find that the coefficient of the firm age variable (*AGE*) is negative, which is inconsistent with expectations, though it is significant at the 1% level. This result is inconsistent with Youndt *et al.* (2004) and Goebel (2015) who do not find a significant association between firm age and the dependent variable. Our result supports the presence of significant IC investment in young innovative ('start-up') firms. The coefficient of the leverage variable (*LEV*) is positive, consistent with expectations, though it is not significant in our model, a finding inconsistent with Goebel (2015). Thus, it is possible that lenders do not exert great influence in order to encourage the active monitoring of IC investments and the management of IC value.

Recognized goodwill (GOODW) has a negative coefficient, inconsistent with expectations, though is not significant. The coefficients of the variables patents and trademarks (PAT) and research expenses (RD), recognized according to IAS/IFRS, are positive, consistent with expectations, though both are insignificant. As information on goodwill, patents and trademarks, and research and development expenses is disclosed in the financial statements, the market may consider that these items do not contribute to IC value when represented in a holistic market-based measure of the market to book ratio. Thus, these findings do not support hypotheses H1b, H1c and H1d, respectively. This is a surprising finding given that the coefficient of the overall variable TINT (total intangible assets), that includes patent and trademark expenditures, research and development expenses, and goodwill, is positive and significant. Finally, the sign of the industry control dummy (IND) is positive, consistent with expectations, though the variable is not significant.

#### 6.3. Tobit model results (model 2)

Table 8 presents the results of a Tobit regression model which seeks to explain why market value is higher than the book value. The dependent variable is the market to book ratio (MTB), this time measured as a continuous variable rather than the dichotomous variable given in Equation 1. All continuous independent variables are Winsorized at the 1% level in order to limit the influence of outliers.

# [Insert Table 8 here]

The coefficient for total intangible assets (*TINT*) is negative and significant at the 1% level, inconsistent with Goebel (2015) who finds a negative but insignificant relation. Thus, the Tobit model results contrast with the logistic regression specification in model 2. The finding may be explained by the fact that when the value of intangibles recognized in the financial statements increases, the gap between the market and book value is reduced, because a portion of "invisible" intangibles becomes "visible". In other words, financial markets take full account of the (visible) intangibles disclosed in the financial statements as recognized by the accounting standards (IAS 38). Thus, an investment in intangible assets significantly reduces firm market to book ratios, and hypothesis H1a is supported.

Recognized goodwill (GOODW) has a positive coefficient, though it is not significant and thus hypothesis H1b is not supported. The sign of the variable patents and trademarks (PAT) is negative though is insignificant, and thus hypothesis H1c is not supported. However, the coefficient for research and development expenses (RD) is positive and significant at the 1% level, providing support for hypothesis H1d. Thus, while an increase in total intangibles leads to a reduction in firm market to book ratios, an investment in research and development has a positive impact. This demonstrates the complex relation between overall intangibles investment and the effect of individual intangibles components. R&D is an item which is usually underestimated because the IAS 38 capitalization rule includes development expenses but excludes research costs, so market investors could apply "multiplier" to the increase in R&D, generating a more than proportional increase in the company's market value. This effect may reveal investors' expectations of greater potential benefits from future development of "pure research projects" which have not yet been capitalized. Moreover, detailed information on R&D is only revealed as a result of the firm's own communication policy, and consists almost exclusively of financial statement information, naturally incomplete and prudential, for the purpose of protecting corporate privacy. Thus, given such constraints, a scenario is more realistic in which the market follows (rather than anticipates) financial statement information, reacting positively or negatively to corresponding variations in recognized R&D assets.

The coefficient for firm size (SIZE) is positive and significant at 1% level, inconsistent with Goebel (2015), who finds a significant negative association. Our finding suggests that firm size, a proxy for firm complexity and organizational strength, positively affects the implementation of investment in IC and its utilization to achieve both competitive advantage and improved profitability. Moreover, Italian financial markets tend to reward larger firms as they are more likely to invest in intellectual capital components than smaller firms. Thus hypothesis H2 is supported.

The coefficient of the auditor type dummy variable (*DAUDIT*) is positive, consistent with expectations, and significant at the 1% level. As with model 1, this result highlights that those companies with a Big 4 auditor disclose more intellectual capital information through the financial statements (the holistic approach) compared to companies with non-Big 4 auditors. Thus hypothesis H3 is supported.

The coefficient of the profitability variable (*ROA*) is positive, consistent with expectations, and significant at 1% level. Thus, increasing firm profitability tends to increase the market to book ratio. This result is consistent with Reed *et al.* (2006), Youndt *et al.* (2004), and Morariu (2014). This finding also suggests that a firm with higher IC performance is expected to have higher rate of profitability and may experience higher productivity (Edvinsson and Malone, 1997; Morariu, 2014). Thus, hypothesis H4 is supported by our findings.

The coefficient of the ownership concentration variable (*DOWNER*) is negative, which is inconsistent with expectations, though is not significant, and hypothesis H5a is not supported. From the perspective of the markets, this confirms that concentrated ownership is a less than adequate governance and execution mechanism for creating and using intellectual capital to transform the financial and physical capital of the firm. The sign of the ownership concentration variable (*DFAM*) is positive, consistent with expectations, though is not significant. Thus, increasing family control in a company does not increase the market to book ratio, consistent with Goebel (2015) who finds a positive but insignificant relation and with Keenan and Aggestam (2001) who find no relation. Thus, hypothesis H5b is not supported. Consistent with model 1, the positive sign of *DFAM*, while insignificant, confirms that a firm owned and managed by a family benefits from an alignment between management and shareholder interests.

The firm age coefficient (*AGE*) is positive, consistent with expectations, though is insignificant. This result is consistent with Youndt *et al.* (2004) and Goebel (2015) who do not find a significant association. The coefficient of the leverage variable (*LEV*) is negative and significant at the 5% level, inconsistent with expectations. Finally, the sign of the industry dummy variable (*IND*) is positive, consistent with expectations, though is not significant. Thus, contrary to Goebel, knowledge intensive industries are not more likely to invest in IC components than other firms.

## 7. Conclusion

Measuring intellectual capital (IC) value is problematic as it is difficult to capture from corporate reporting (Guthrie and Petty, 2000; Lee and Guthrie, 2010; Zéghal and Maaloul, 2011; Guthrie et al., 2012; Goebel, 2015). Further, IC measurement is oriented towards the future while financial accounting rules are backwardlooking. Moreover, IC measurement is seen as a resource-oriented concept with a focus on the causes of value creation, while financial accounting is seen as reflecting the outcome of the latter (Bornemann et al., 1999). Edvinsson and Malone (1997) define IC as knowledge that can be converted into value, while Stewart (1997) argues that intellectual resources such as knowledge, information, and experience are the tools for creating wealth. Consistent with Goebel (2015), this paper argues that holistic measures capture IC value more comprehensively than the investment-based and component-based approaches. Despite the increasing recognition of intellectual capital as a driver of firm value and competitive advantage, an appropriate measure for a firm's intellectual capital is still a matter of significant debate. Researchers have identified a number of valuation methodologies for measuring intangible assets that include, for example, the discounted cash flow technique, avoided cost, adjusted present value, economic value added, the value chain scoreboard, the market-to-book ratio, and the capital asset pricing model (Luthy, 1998; Williams, 2000; Sveiby, 2010). These financial techniques are used to measure the market value of a company for different purposes, and involve assigning a value to a company that is not disclosed in the financial statements (Olsen et al., 2007).

Despite the fact that the recent literature (e.g. Maditinos, 2011; Morariu, 2014; Goebel, 2015) focuses on different IC measures (e.g. the VAIC<sup>TM</sup>, etc.), in our paper we select the market to book value for the following reasons. Many firms hold intellectual capital in the form of knowledge, brands, competitive advantage, research and development, patents and trademarks, customer relationships, and human capital (Roslender, 2000; Cronje and Moolman, 2013). The major part of the market values of these firms lies in these intangible assets with relatively little value associated with their tangible assets (Seetharaman *et al.*, 2002). However, the value in intangible assets remains hidden, and is not disclosed in firm financial statements because of the

conceptual framework that informs the accounting standards. Indeed, the literature points out that accounting systems are typically designed exclusively for measuring and reporting tangible assets (Lal Bhasin, 2012; Lev and Zarowin, 1999; Lev, 2001; Lev and Radhakrishnan, 2003). This creates the phenomena of the invisible balance sheet that is the difference between the invisible assets (the value of the intangible assets that are not recognized in the financial statements) and the corresponding invisible equity that corresponds to the market value of the intangibles not recognized in financial reporting. Thus, the literature (Lal Bhasin, 2012) highlights that book value represents the tangible assets of the firm, while market value should price overall firm value (whether disclosed or not in the financial statements). Market values and book values are never identical, but in the knowledge economy, buoyant market capitalization figures sent researchers in search of the hidden resource creating such values.

Market Capitalization Methods estimate the total value of intangible assets in financial terms through the financial statements. They measure intellectual capital as a whole, typically through the difference between market and book value, thereby making it easy to employ (Sitar and Vasic, 2004). Book values of publicly traded firms mainly reflect the value of tangible and capital assets of the company (Craciun and Scriosteanu, 2008). One way to measure knowledge assumes that financial markets implicitly perform an accurate valuations, and that any excess over book value will be the correct valuation of the firm's intangible assets (Lal Bhasin, 2012). Finally, in explaining why we use this predictor of firm intellectual capital value, when there is a large difference between a firm's market value and book value, that difference is often attributed to IC (Edvinsson and Malone, 1997; Kok, 2007; Lal Bhasin, 2012). Therefore, with this logic in mind, we differ from the recent IC measurement literature which generates new predictors (e.g. the VAIC), by assessing whether the market to book ratio (when it exceeds unity) is a good predictor of intellectual capital value. To this purpose, we analyze a panel sample of 148 Italian listed firms on Italian Stock Exchange for the years 2009 to 2013.

The literature which associates a higher MtB ratio with relevant market appreciation of 'invisible intangibles' is confirmed in our findings by the significant negative relationship between MtB and total intangible assets in our Tobit Model. Thus, a very low MtB ratio is associated with higher intangible assets recognized in the balance sheet, while the highest ratio is reached when market investors 'perceive' intangibles which are 'not recognized'. However, in contrast, our logistic regression model shows a marginally significant positive relationship between the market to book dummy variable and total intangibles. This demonstrates a complex relationship influenced by the dynamics of intangibles visibility, but does not exclude some limited 'holistic' effect of recognized intangible assets. Further, our Tobit model shows that the coefficients of *ROA*, *DAUDIT*, *SIZE* and *RD* are positive and highly significant. Both the logistic regression and Tobit models show a positive correlation between the MtB ratio and *ROA* and *DAUDIT*. Moreover, we find a positive and statistically significant relationship between market to book ratio and firm profitability (proxied by the ROA). Consistent with Sullivan (2000, p.17), this finding shows that IC is "knowledge that can be converted into profits".

We also find that engaging a Big 4 audit company impacts upon IC value. Thus, a high quality (Big 4) auditor certifies better the reliability of the financial statements and, therefore, the reliability of firm book value (De Angelo, 1981; Piot and Janin, 2007). In other words, high quality auditors are more expert and experienced in applying international accounting standards (IAS/IFRS). Moreover, prior studies demonstrate that Big 4 auditors are effective in constraining controlling shareholders' ability to manage reported earnings through accrual choices (Becker et al., 1998; Francis et al., 1999; Kim et al., 2003). Book value therefore reflects greater conservatism in recognition criteria, according to IAS 38, and reflects less earnings management practices than in firms audited by a non-Big 4 auditor. The resulting positive and highly significant relationship with SIZE and with RD provides evidence of that 'holistic effect' which some researchers recognize only in intangibles on the balance sheet. In other words, the holistic effect may be generated both by tangible and intangible assets. The resulting positive and highly significant association with RD suggests that a more complete, and less prudent, reporting of intangible resources on the balance sheet could enhance the explanatory power of IC determinants. The difference between market and book value could then be explained, beyond individual intangible asset values, only in terms of the additional value created by synergies and the interaction between the IC components. While conservatism drives the recognition and measurement criteria for IA, the association between the MtB ratio and its determinants will remain uncertain: it may be attributed both to the limitations of conventional accounting criteria and/or to the 'holistic effect' perceived by investors.

The leverage (*LEV*) results are interesting in our Tobit model, while the logistic regression model shows an insignificant positive association. The lack of association of leverage with IC value in the latter does not support the conceptual relationship between IC value and the position of lenders as influential stakeholders, as argued by Keenan and Aggestam (2001). The Tobit model, in contrast, shows a significant negative association between leverage and the MtB ratio, which may be attributed to the growth of financial distress risk as debt

increases and the consequent reduction of the 'positive' effect of ROA, RD and SIZE. One of the most interesting differences between our two model approaches concerns the variables AGE and SIZE, which in the first (logistic regression) model appear negatively associated with the MtB dummy variable, suggesting a more effective IC management in comparatively smaller and younger firms. In both models other determinants such as patents and trademarks expenses, goodwill, concentrated and family ownership, and industry sectors are found to be insignificant in driving IC value.

This study has implications for researchers, practitioners and standard setters. The market-based approach to IC value measures, as applied in this paper, show that in an Italian context the market to book ratio is a good predictor of IC value. Thus, in this business context, the development of intangible assets (particularly R&D expenses), generating a high ROA, and engaging a Big 4 audit company seems are key drivers of the economic success of a listed firm. Listed firms which are re-thinking their strategies may invest in intangible assets (which must be better disclosed in the financial statements and Notes) in order to have a positive impact on their market value. Nevertheless, we accept that there may be further determinants of IC which we have yet to include in our model, some of which may bear little relation to IC production.

This study has a number of limitations, both inherent in the methodology and the market to book approach itself. First, it is very difficult to find complete financial and governance data for the five-year period under investigation, necessarily limiting our sample to 148 firms. Second, the implementation of the market to book ratio methodology is itself challenging. Goebel (2015) states that the difference between market value and book value is an indicator of IC value. However, Brennan and Connell (2000), Dumay (2012) and Goebel criticize the market to book ratio as such an indicator due to historic cost accounting and market value fluctuations that may be driven by factors unrelated to IC. To deal at least in part with this latter issue, we adopt a measure of market to book ratio which takes the mean between market value peak and trough.

Our findings highlight further areas for development. Profitability as a driver demands further investigation through sectoral comparison. Moreover, the association between MtB and firm size and age requires further research for small and recently founded innovative companies as well as in knowledge-intensive bigger firms.

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**Table 1. Sample selection** 

	Number
Population of Italian listed firms on the Italian Stock Exchange (ISE) in 2013	232
Firms not listed in 2009	(22)
Firms with missing market values in 2009	(19)
Firms with missing financial and governance data	(43)
Final firm sample	148

Table 2. Sample industry classification

Original	classification (ATECO Code)						
N°	Industry sector description	Total firms by sector		KIBS		TI	
		N.	%	N.	%	N.	%
1	Oil and natural gas extraction	5	3.38			5	4.81
2	Chemical	1	0.68	1	2.27		
3	Raw Material	1	0.68			1	0.96
4	Building	15	10.14			15	14.42
5	Industrial products and services	35	23.65			35	33.65
6	Cars and Components	5	3.38			5	4.81
7	Food	7	4.73			7	6.73
8	Fashion, Household and personal products	14	9.46			14	13.46
9	Health and Pharmaceutical	6	4.05	6	13.64		
10	Trade and business	7	4.73			7	6.73
11	Media	8	5.41	8	18.18		
12	Travel and Leisure	4	2.70			4	3.85
13	Telecommunications	4	2.70	4	9.09		
14	Public Utilities	11	7.43			11	10.58
15	Technology	16	10.81	16	36.36		
16	Financial firms and Assurance	9	6.08	9	20.45		
	Total	148	100	44	29.73	104	70.27

*Note*: the total percentage in columns 6 and 8 shows the weight of knowledge intensive business services (KIBS) and traditional industries (TI), respectively, in the sample total.

Table 3. Variable measurement

Dependent variable	Variable description		
DMTB	Dichotomous market to book ratio dependent variable, measured as the mean of the highest and lowest market value of a firm scaled by its book value. The variable takes a value of 1 if the market to book ratio is over 1, and 0 otherwise.		
Independent variable	Variable description	Expected sign	Hypothesis
TINT <sub>i,t</sub>	Intangible assets for the year <i>t</i> , measured as intangible assets for the year <i>t</i> scaled by total assets of the same year.	-/+	H1a
$GOODW_{i,t}$	Goodwill for the year <i>t</i> , measured as goodwill recognized in the balance sheet for the year <i>t</i> scaled by total assets of the same year.	-/+	H1b
$PAT_{i,t}$	Patents and trademarks for the year <i>t</i> , measured as patents and trademarks recognized in the balance sheet in year <i>t</i> scaled by total assets for the same year.	-/+	H1c
$RD_{i,t}$	Research and development expenditure recognized in the balance sheet, a proxy for innovative and relational capital, measured as R&D for the year <i>t</i> scaled by total assets for the same year. Advertising expenditures are not included for firms complying with IAS/IFRS.	-/+	H1d
$SIZE_{i,t}$	Firm size for year t, measured as the natural logarithm of total assets for the year t.	+	H2
$DAUDIT_{i,t}$	Auditor type dummy variable which takes the value 1 if a Big 4 audit company audits a company, and 0 otherwise.	+	Н3
$ROA_{i,t}$	Firm profitability, measured as the return on assets, that is, operating income for the year <i>t</i> scaled by total assets for the same year. The resulting variable is then multiplied by 100.	+	H4
DOWNER <sub>i,t</sub>	Ownership concentration, measured as the amount of stock owned by individual investors and large block shareholders (investors that hold at least 50% per cent of the firm's equity). The variable takes the value 1 if shareholders own at least 50% of the voting rights, 0 otherwise.	+	Н5а
DFAM <sub>i,t</sub>	Ownership concentration, proxied by a family control and closely held ownership dummy variable which takes the value of 1 if at least the 50% of the voting rights or outstanding shares are held either directly or indirectly, by a family block holder, and 0 otherwise.	+	H5b
$AGE_{i,t}$	Firm age, measured as the natural logarithm of the number of years since the firm's foundation date.	+	Control variable
$LEV_{i,t}$	Leverage ratio, measured as debt owed to banks, other capital providers, and bondholders for the year <i>t</i> scaled by total assets for the same year.	+	Control variable
$IND_{i,t}$	Industry type dummy variable which takes the value of 1 if a firm is a KIBS, and 0 otherwise.	+	Control variable

**Table 4. Descriptive statistics for continuous variables** 

Panel A: Fu	Panel A: Full sample (N= 148 for 740 observations)										
Variables	Mean	St. error	Median	St. dev.	Variance	Min	Max	25%	50%	75%	
AGE (Ln)	3.317	0.030	3.296	0.808	0.653	1.099	4.997	2.724	3.296	3.801	
LEV	0.258	0.009	0.236	0.237	0.056	0.000	3.562	0.093	0.236	0.369	
TINT	0.069	0.004	0.012	0.122	0.015	0.000	0.668	0.001	0.012	0.070	
GOODW	0.031	0.003	0.000	0.077	0.006	0.000	0.509	0.000	0.000	0.013	
PAT	0.007	0.001	0.000	0.029	0.001	0.000	0.326	0.000	0.000	0.002	
RD	0.003	0.000	0.000	0.009	0.000	0.000	0.089	0.000	0.000	0.000	
SIZE (Ln)	12.748	0.062	12.611	1.682	2.830	5.363	18.302	11.591	12.611	13.623	
ROA	-0.011	0.004	-0.003	0.112	0.012	-0.990	0.254	-0.024	-0.003	0.032	
Panel B: M	tB ratio ove	er 1 (363 ob	servations								
AGE (Ln)	3.153	0.407	3.219	0.775	0.601	1.099	4.913	2.565	3.219	3.689	
LEV	0.254	0.010	0.239	0.194	0.038	0.000	0.838	0.091	0.239	0.377	
TINT	0.081	0.007	0.020	0.130	0.017	0.000	0.668	0.004	0.020	0.087	
GOODW	0.037	0.004	0.000	0.080	0.006	0.000	0.455	0.000	0.000	0.019	
PAT	0.008	0.002	0.000	0.035	0.001	0.000	0.326	0.000	0.000	0.003	
RD	0.003	0.000	0.000	0.010	0.000	0.000	0.089	0.000	0.000	0.000	
SIZE (Ln)	12.562	0.089	12.447	1.706	2.910	8.273	18.246	11.393	12.447	13.610	
ROA	-0.007	0.007	0.001	0.128	0.016	-0.990	0.254	-0.027	0.001	0.052	
Panel C: M	tB ratio less	s than 1 (37	7 observat	ions)							
AGE (Ln)	3.475	0.417	3.401	0.809	0.655	1.386	4.997	2.996	3.401	4.094	
LEV	0.261	0.014	0.234	0.273	0.074	0.000	3.562	0.094	0.234	0.354	
TINT	0.057	0.006	0.007	0.113	0.013	0.000	0.559	0.000	0.007	0.495	
GOODW	0.026	0.004	0.000	0.750	0.006	0.000	0.509	0.000	0.000	0.009	
PAT	0.005	0.011	0.000	0.023	0.001	0.000	0.255	0.000	0.000	0.001	
RD	0.002	0.000	0.000	0.008	0.000	0.000	0.062	0.000	0.000	0.000	
SIZE (Ln)	12.927	0.845	12.666	1.642	2.695	5.363	18.302	11.797	12.666	13.667	
ROA	-0.016	0.005	-0.005	0.092	0.009	-0.886	0.199	-0.019	-0.005	0.020	

Table 5. Descriptive statistics for dichotomous variables

Panel A: Fo	Panel A: Full sample (N= 148 for 740 observations)											
Variables	(	0	1	1	Percentiles							
	N.	%	N.	%	25%	50%	75%					
DOWNER	325	43.9	415	56.1	0	1	1					
DFAM	575	77.7	165	22.3	0	0	0					
DAUDIT	95	12.8	645	87.2	1	1	1					
IND	520	70.3	220	29.7	0	0	1					
Panel B: N	ItB ratio ov	/er 1 (363 c	bservation	ıs)								
DOWNER	151	41.6	212	58.4	0	1	1					
DFAM	268	73.8	95	26.2	0	0	1					
DAUDIT	37	10.2	326	89.8	1	1	1					
IND	247	68.0	116	32.0	0	0	1					
Panel C: M	ItB ratio le	ss than 1 (3	377 observa	ations)								
DOWNER	174	46.2	203	53.8	0	1	1					
DFAM	307	81.4	70	18.6	0	0	0					
DAUDIT	58	15.4	319	84.6	1	1	1					
IND	273	72.4	104	27.6	0	0	1					
Panel D: N	1tB ratio											
DMtB	377	50.9	363	49.1	0	0	1					

Table 6. Pearson correlations for the model variables

	DMTB	AGE	LEV	DOWNER	DFAM	TINT	GOODW	PAT	RD	SIZE	ROA	AUDIT	IND
		(Ln)											
DMTB	1												
AGE (Ln)	-0.199**	1											
	0.000												
LEV	-0.014	044	1										
	0.698	.230											
DOWNER	0.046	.063	005	1									
	0.212	.087	.901										
DFAM	0.091*	065	025	.474**	1								
	0.013	.078	.502	.000									
TINT	0.095**	058	.100**	.009	029	1							
	0.010	.114	.006	.812	.428								
GOODW	0.066	013	.155**	.078*	.066	.698**	1						
	0.073	.733	.000	.034	.074	.000							
PAT	0.044	068	047	045	064	.300**	.048	1					
	0.234	.066	.199	.221	.081	.000	.194						
RD	0.041	.011	.079*	.101**	.014	.176**	.156**	.064	1				
	0.263	.767	.032	.006	.708	.000	.000	.084					
SIZE	-0.108**	.147**	.056	.025	062	.025	.144**	130**	079 <sup>*</sup>	1			
	0.003	.000	.125	.495	.094	.505	.000	.000	.032				
ROA	0.040	.080*	233**	.089*	.053	008	.012	048	.025	.271**	1		
	0.283	.030	.000	.016	.148	.836	.740	.189	.500	.000			
AUDIT	0.078*	.035	.025	.108**	.011	.014	.086*	100**	120**	.297**	.063	1	
	0.035	.341	.491	.003	.755	.695	.020	.007	.001	.000	.086		
IND	0.048	217**	.034	169**	029	.175**	.198**	.205**	034	154**	- .267 <sup>**</sup>	148**	1
	0.194	.000	.357	.000	.434	.000	.000	.000	.355	.000	.000	.000	

Table 7. Random effects logistic regression for the dichotomous market to book ratio measure

Variables	Нур.	e. Exp. Coefficient sign		S.E. z		p-value	
Constant			8.084	2.787	2.90	0.004	***
TINT	H1a	+/-	6.914	3.711	1.86	0.062	*
GOODW	H2b	+/-	-5.733	5.069	-1.13	0.258	
PAT	H3c	+/-	10.660	6.890	1.55	0.122	
RD	H4d	+/-	47.983	32.925	1.46	0.145	
SIZE	H2	+	-0.4779	0.177	-2.69	0.007	***
DAUDIT	Н3	+	2.467	1.139	2.17	0.030	**
ROA	H4	+	0.0413	0.181	2.27	0.023	**
DOWNER	H5a	+	-0.316	0.854	-0.37	0.712	
DFAM	H5b	+	1.189	1.010	1.18	0.239	
AGE (Ln)	-	+	-1.502	0.463	-3.24	0.001	***
LEV	-	+	0.427	0.932	0.46	0.647	
IND	-	+	-0.189	0.861	-0.22	0.826	

Model specification: Prob>chi<sup>2</sup>: 0.0015 Log likelihood = -331.967

Rho: coeff.: 0.835; st. error:

0.037

Number of observations: 740 Number of groups: 148

Obs. per group: 5

Wald  $chi^2(12) = 31.76$ 

Note: This Table presents the results of a (binary) random effect logistic regression model of the likelihood that firms in the sample have a market to book ratio over 1. The model includes observations for the year from 2009 to 2013. Variable definition (Table 3): DMTB = market to book ratio dependent dummy variable; AGE = natural logarithm of firm' age; LEV = leverage ratio; DOWNER = ownership concentration dummy variable; DFAM = family ownership concentration dummy variable; TINT = total intangibles assets; GOODW = goodwill recognized in the balance sheet; PAT = patents and trademarks expenditure recognized in the balance sheet; RD = research and developments expenditures (recognized complying IAS/IFRS); SIZE = natural logarithm of total asset variable; IND = industry type dummy; ROA = return on assets ratio variable; DAUDIT = auditor type dummy variable; and E = model error term. The asterisks indicate statistical significance at the following levels: \* 10%; \*\* 5%; \*\*\* 1%.

c.v.: control variable.

Table 8. Tobit regression for the continuous measure of the market to book ratio

Variables	Нур.	Exp. sign	Coefficient	p-value	
Constant			-341.647	0.000	***
TINT	H1a	+	-222.402	0.000	***
GOODW	H2b	+	271.339	0.171	
PAT	НЗс	+	-186.877	0.801	
RD	H4d	+	8030.874	0.000	***
SIZE	H2	+	29.167	0.000	***
DAUDIT	Н3	+	32.867	0.000	***
ROA	H4	+	185.762	0.000	***
DOWNER	H5a	+	-1.354	0.837	
DFAM	H5b	+	1.749	0.821	
AGE (Ln)	-	+	0.505	0.895	
LEV	-	+	-32.415	0.042	**
IND	-	+	10.878	0.136	

Chi-squared statistic that all insignificant variables are zero = 0.76347 (significance level = 0.5986)

Note: This Table presents the results of a Tobit regression model. The model includes observations for the year from 2009 to 2013. Variable definition (Table 3): MTB = market to book ratio dependent continuous variable; AGE = natural logarithm of firm' age; LEV = leverage ratio; DOWNER = ownership concentration dummy variable; DFAM = family ownership concentration dummy variable; TINT = total intangibles assets; GOODW = goodwill recognized in the balance sheet; PAT = patents and trademarks expenditure recognized in the balance sheet; RD = research and developments expenditures (recognized complying IAS/IFRS); SIZE = natural logarithm of total asset variable; IND = industry type dummy; ROA = return on assets ratio variable; DAUDIT = auditor type dummy variable; and E = model error term. The asterisks indicate statistical significance at the following levels: \*10%; \*\* 5%; \*\*\* 1%. c.v.: control variable.