The UK Case Study - Bristol
Involving the community in selecting indicators

Mantova
8 September 2003
What is Community at Heart?

- The New Deal for Communities - UK government regeneration programme.
- Comprehensive regeneration - social and physical.
- Community at Heart - delivering the New Deal for Communities in Bristol.
- Community leadership - in partnership with Bristol City Council and other agencies.
- £50M over a 10-year period from 2000.
The Community at Heart neighbourhood

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Bristol: 400,000
CAH: 5,900
Close to, but isolated from the city centre.
A neighbourhood working to overcome multiple deprivation

- **Strong sense of community** - and participation in the regeneration process, although many are sceptical
- **Long-term economic problems** - unemployment and low income
- **High rates of crime and fear of crime**
- **Lack of investment** - little benefit to the area from regeneration in recent decades
Community at Heart objectives

‘Our vision is to create a strong responsible community that has the ability to understand, engage and overcome its problems enabling Barton Hill to build a safe environment that fulfils local needs, inspires and provides opportunities for all.’

Project areas:

- Employment and business
- Tackling crime
- Housing
- Arts, sports and leisure
- Sustainable health and well-being
- Education
- Community services
- Tackling racism
HQE2R case study - involving the community

- **February - April 2002** - participatory consultation for HQE2R inventory

- **Aug - September** - follow up consultation; indicators to feed into Community at Heart evaluation
Participatory consultation on neighbourhood issues

Recruitment + Training → 5 Researchers

- UWE + Local Consultant
- Tenants Associations
- Churches
- Youth Groups
- Schools
- Businesses
- Mosque
- Elderly peoples group
- Shops
- Doctor’s surgery
- Cafe

December 01 – January 02
February – April 02
Young people: 28
Community spirit: 19
Local services: 17
Crime & police: 16
Housing: 11
Environmental quality: 10
Community involvement: 10
Drugs & alcohol: 5
Local businesses: 5
Racism: 2
How can YOU tell if the neighbourhood has changed for the better?
Your Neighbourhood

Better or Worse?

How will you know?