

Presentation by

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Alumni Engagement for learner engagement and career planning

Real Estate Alumni Engagement





Agenda

- Real estate alumni research
- Workshop
 - Current practices
 - Plans





Background and study aims

- Alumni engagement:
 - Communication within the real estate sector
 - Aligning the educational offer to the emerging industry needs
 - US vs rest of the World
- Programme leaders:
 - UWE practices are suboptimal
 - No time nor resources to do much





Aims

Establish the real estate alumni engagement strategy

- Assessing the current networking practices at universities offering real estate programmes
- Assessing the current networking opportunities available to real estate programmes alumni at UWE Bristol
- Assessing the communication needs of UWE real estate alumni
- Creating of a model of real estate alumninetwork at UWE





Literature review

- Social capital, promoting diversity, inclusion and equality
- US donations, continuing education and volunteering => career gains and social connections
- UK small scale, underfunded
- UWE CASE's global Alumni Engagement
 Metrics comms improvements needed
- Social networking sites
 - Low cost
 - Far reaching
 - Collaborative

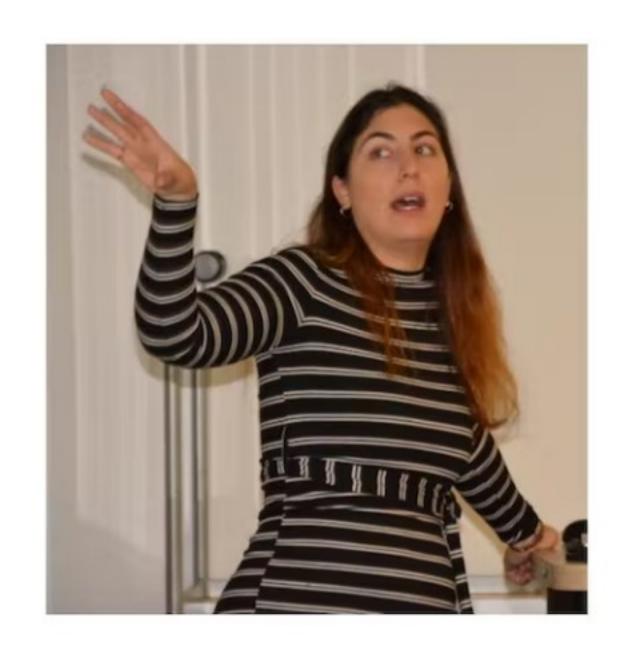




Methodology (1/2)

- Secondary data
 - Literature review
 - Website searches 15 UK, US and European universities
- Focus group and semi-structured interviews with UWE staff

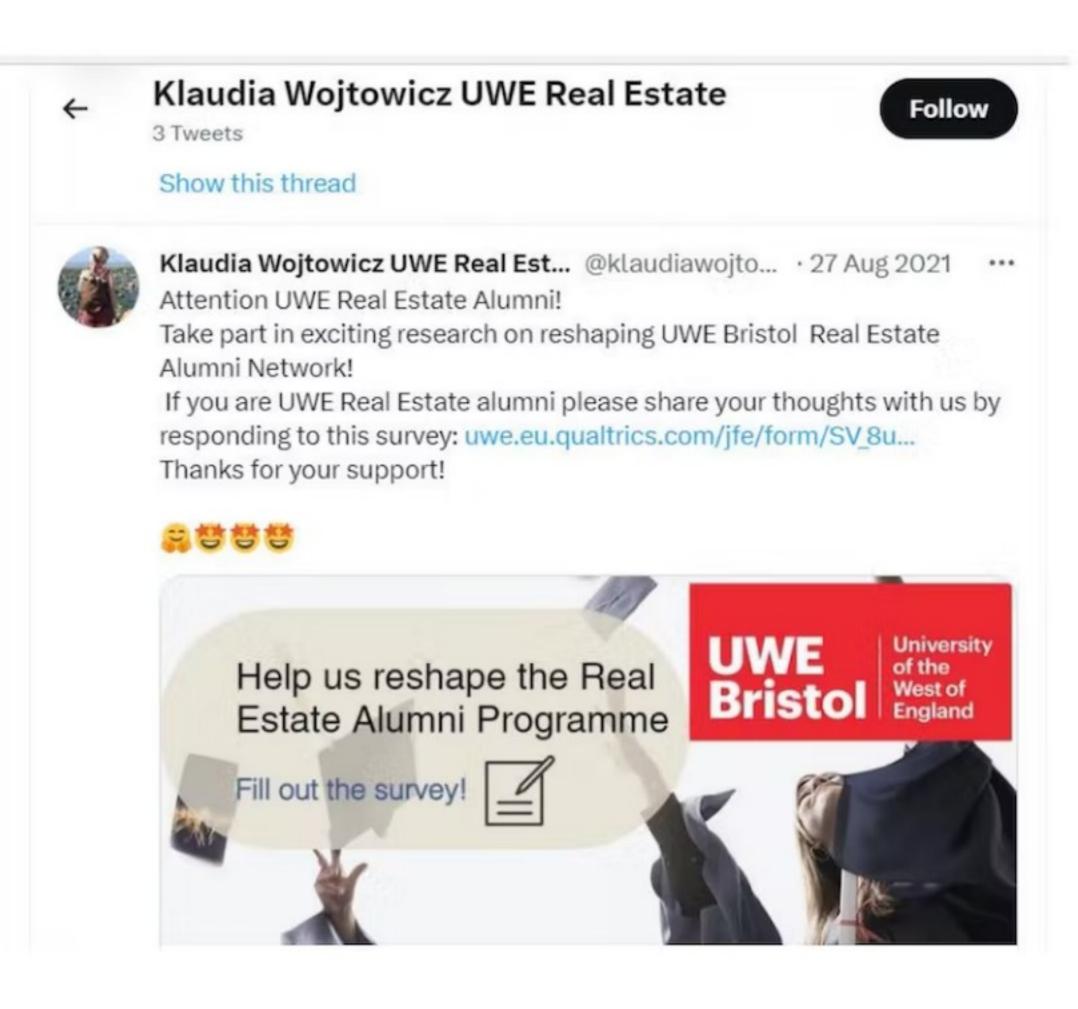




Methodology (2/2)

- On-line alumni survey:
 - Assessing the communication needs of UWE
- One-to-one semi-structured interviews
- Creating of a model of real estate alumni network at UWE







Market practices

- Aims:
 - Educate
 - Inspire
 - Connect students with the industry
 - Mentoring
 - Donations
 - Research
 - Job opportunities and volunteering
 - CPD promotion

- Total networks (14)
- Networks restricted to RE (9)
- Funding:
 - University
 - Membership fees (3)
 - Donations / sponsors
 - Events





Market practices

- Management: alumni current students
 - academic staff central staff
- Events:
 - Training / webinars / conferences
 - Socials (movies, quizzes, trips, outdoor experience)
 - Job fairs
 - 1:1 mentoring
- Comms channels
 - Website
 - Email
 - Social media



70-7,000 members



9/14 - 30-1,000 members



7/14 - 10-600 members



6/14



Interviews and surveys

- UWE wide
 - 4 staff, 300,000 alumni members (since 1970)
 - Fundraising, donations and sponsorship
 - No holistic approach
 - Missing on not organising experiential events
- Architecture and Built Environment
 - Twitter and Facebook driven by individuals
- Real estate
 - Cherry picking ...





End of another UWE ABE open day. Could not do it without our wonderful student ambassadors and our R-block home. www1.uwe.ac.uk/et/abe.aspx





Stakeholders' views

- 70% of students found the networking at least important
- 70% communicated with us via LinkedIn
- Future comms to focus on LinkedIn or e-mail
- 1/3 interested in mentoring
- We do too little
- We should do more CPD events and casual socials
- Alumni don't like member fees



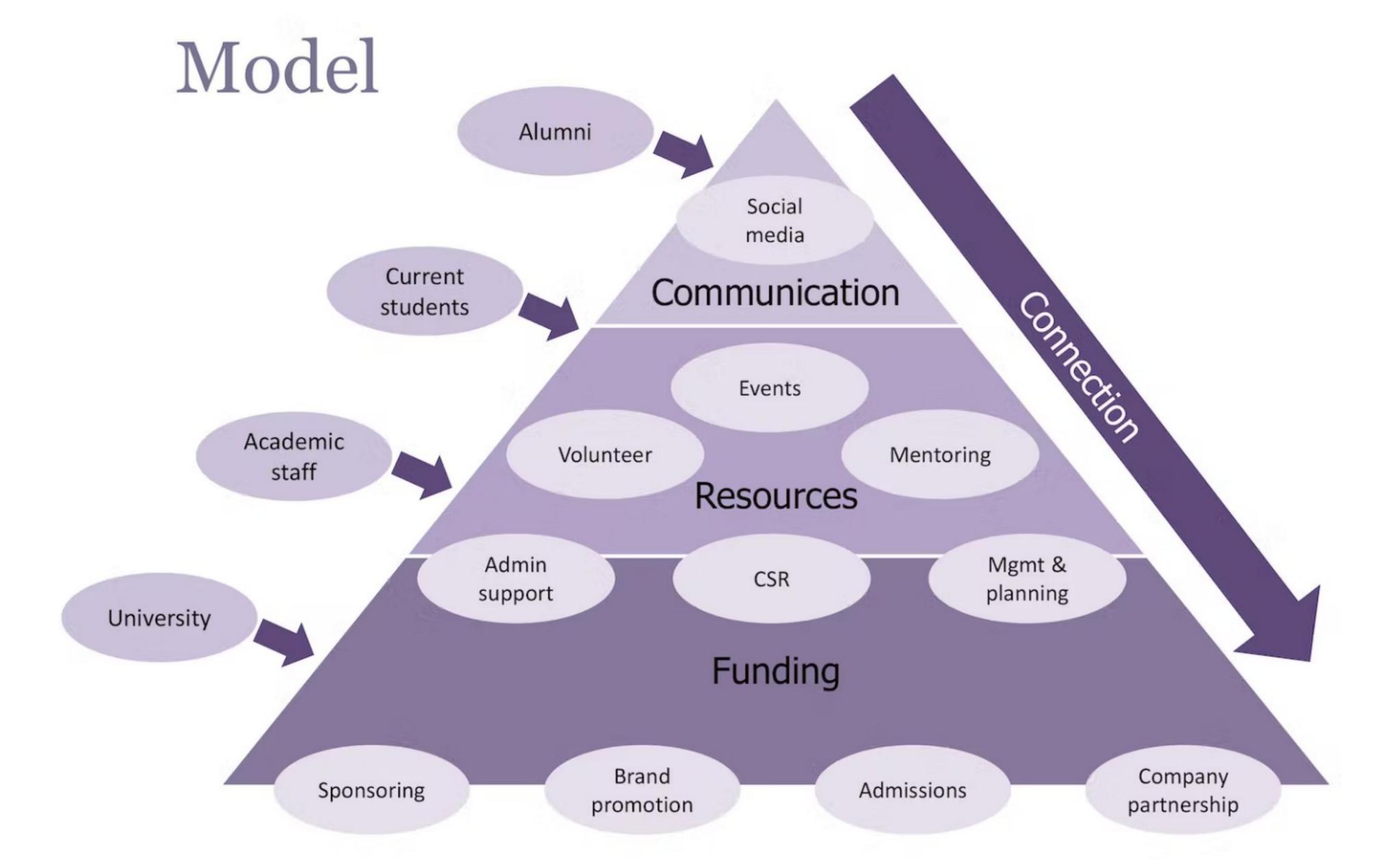


Results

- Benefits for alumni:
 - Improving professional networks
 - Sourcing talent
- Benefits for the university:
 - Improved employability amongst graduates
 - Growing students' enrolment
- Barriers:
 - Lack of consistent communication strategy
 - Limited human resources
 - Insufficient funding









Actions

- Management academic staff / alumni / students / UWE
- Lecturers as link between alumni, students and the university
- Tidy up communication channels
- Organise each year at least one large scale event
- Formalise mentoring programme
- Get funding
- General admin





Alumni engagement on your programmes

- How do we engage with our alumni?
- How satisfied are our alumni?
- What are we doing well?
- What are we doing no so well?

- What could / should we stop doing?
- What could / should we start doing?
- What support do we need?





Future research

- Best practices maturity model
- (Mis)match of the current offering vs alumni preferences

 If you would be keen to explore this topic, please e-mail

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Thank you

